

Cynthia A. Simmons brings over 17 years of dedicated service to the Division of Motor Vehicles, based in Bladen County, NC.

After earning her bachelor's degree from Fayetteville State University, she returned to UNC Pembroke for education and worked in that field until starting with the DMV in the customer contact center in 2007.

Cynthia has become a Subject Matter Expert (SME) in the fields of Vehicle Registration, Driver License, Suspensions and Liability Insurance. She progressed to become a supervisor in 2011 and currently holds the role of Staff Development Specialist since 2021. Throughout her tenure, Cynthia has fostered a close-knit team environment at the DMV, where colleagues have become like family, supporting her through various life experiences.

Beyond her professional achievements, Cynthia finds joy in artistic pursuits such as painting, cultivating gardens, and indulging in beach activities. She treasures quality time spent with her loved ones, both at home and within her church community.

Passionate about her work, Cynthia takes pride in assisting individuals with resolving DMV-related issues and looks forward to contributing to the organization's mission for years to come.